

## Privacy policy

### **1. Information Collection**

We collect information from you when you book a table, reserve a room, subscribe to our newsletter, or fill out an enquiry form. You may be asked to provide your name, email address, telephone number, and payment details when interacting with our site. We may also collect data related to your browsing behaviour, such as your IP address and cookie data, to enhance your experience on our website.

### **2. Use of Information**

Any personal information we collect from you may be used in the following ways:

- To process bookings and reservations.
- To personalise your experience on our website.
- To improve customer service and website functionality.
- To send occasional promotional emails or updates (you can unsubscribe at any time).

Your information will not be sold, exchanged, or transferred to any other company without your consent, except for the purpose of providing the requested services (such as booking your stay or dining experience).

### **3. Protection of Information**

We implement a variety of security measures to protect your personal information. These include encrypted transactions and secure servers to prevent unauthorised access or data breaches. All payment information is securely processed by third-party providers and is not stored on our servers.

### **4. Cookies**

We use cookies to understand and save your preferences for future visits, track site usage, and compile data about site traffic. This helps us to improve your experience and the services we offer. You can adjust your browser settings to refuse cookies or alert you when they are being used.

### **5. Consent**

By using our website, you consent to our privacy policy. If we make any changes to this policy, we will update this page accordingly. We encourage you to review this policy periodically to stay informed about how we protect your information.